

## Marriott Vacation Club Honored For Outstanding Customer Service and Sales Teams

**ORLANDO, Fla. – March 21, 2011** – Marriott Vacation Club was recently presented with two prestigious Stevie Awards in recognition of its outstanding sales and customer service teams at the fifth annual Stevie Awards for Sales & Customer Service.

Marriott Vacation Club's Global Owner Services was named winner of the People's Choice Stevie Award for "Favorite Customer Service" in the Leisure and Tourism category – with over 177,000 votes cast by the general public – while the brand's sales team was named "Sales Department of the Year" in the Hospitality and Tourism category.

"Being recognized for our outstanding customer service and our industry leading sales force is a great honor and a wonderful testament to the passion, hard work and commitment our teams put forth every day to serve our Owners and guests," said Brian Miller, senior vice president of sales, marketing and service operations for Marriott Vacation Club International.

Marriott Vacation Club was also a finalist in five additional categories including:

- Customer Service Department of the Year – Leisure & Tourism
- Contact Center of the Year (Over 100 Seats)
- Global Sales Team of the Year
- National Sales Team of the Year
- Sales Training or Coaching Program of the Year

The awards were presented by the Stevie Awards, which organizes several of the world's leading business awards shows including the prestigious American Business Awards and International Business Awards. Nicknamed the Stevies for the Greek word for "crowned," the trophies were presented to honorees during a gala banquet on Monday, February 21 at the Eden Roc Renaissance Hotel in Miami Beach.

More than 800 entries from organizations of all sizes and in virtually every industry were submitted to this year's competition, an increase of more than 60% over 2010. There were 25 categories for customer service professionals, as well as 40 categories for sales professionals.

Previously, Marriott Vacation Club has received Stevie Awards in 2003, 2006 and 2008 for "Best Sales Organization" and in 2007 was recognized as the "Best Customer Service Organization" and "Contact Center of the Year" in 2010.

### About The Stevie Awards

Stevie Awards are conferred in four programs: The American Business Awards, The International Business Awards, the Stevie Awards for Women in Business, and the Stevie Awards for Sales & Customer Service. Honoring organizations of all types and sizes and the people behind them, the Stevies recognize outstanding performances in the workplace worldwide. Learn more about the Stevie Awards at [www.stevieawards.com](http://www.stevieawards.com).

Sponsors of the fifth annual Stevie Awards for Sales & Customer Service include American Support, the Business TalkRadio Network, Competence Call Center, Infogroup, the Sales Management Association, and ValueSelling Associates.

About Marriott Vacation Club

Marriott Vacation Club is a worldwide leader in vacation ownership. In 1984, Marriott became the first branded hospitality company to enter the timeshare industry, adding its signature quality, service and hospitality expertise. For more information, please visit [www.marriottvacationclub.com](http://www.marriottvacationclub.com). For nightly Marriott villa rentals, please visit [www.marriott.com](http://www.marriott.com). Follow us on Twitter at [www.twitter.com/MarriottVacClub](https://www.twitter.com/MarriottVacClub).

Visit [Marriott International, Inc.](http://www.marriott.com) (NYSE: MAR) for company information.

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